


Taking the sting out of public sector cuts:

Rapidly reducing the impact of fraud and error

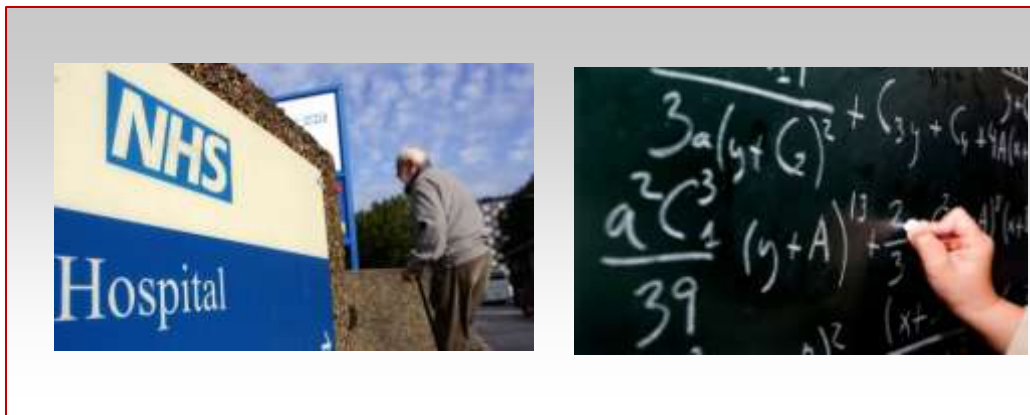
A background image showing a large, ornate fountain with multiple water jets in the foreground. In the background, there is a large, classical-style building with many windows and architectural details. The image is faded and serves as a backdrop for the text.

Andy Fuller,
Head of Fraud and Error Reduction team

18th May 2011

Why are we here?

- The **£5.2 billion annual cost** of error and fraud in the benefits system can't be acceptable
- Prevention is better than the cure!



“£5bn...that is the equivalent to **16 new hospitals** or the annual salaries of **100,000 teachers.**”
George Osborne



6 March 2011 Last updated at 10:44

Criminal gangs lure migrants to UK for benefit fraud



By Adrian Goldberg
Presenter, 5 live Investigates

Polish criminal gangs are defrauding the benefits system and conning banks by luring poverty-stricken Poles to Britain with false promises of work and then stealing their identities.



Criminal gangs are stealing the identity of job-seeking Poles to commit benefit fraud in the UK

"I just grabbed my child and never went back.

"I left everything in the flat - a buggy, my child's cot and all of our clothes - everything."

Anna - not her real name - is a single mum in

Thursday 10 March 2011

The Telegraph

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Politics

Over £3 billion overpaid in benefits because of fraud and error, official report finds

More than £3 billion was overpaid to benefits claimants because of mistakes and fraud last year, an official Parliamentary report has found.



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IN NEWS



10 March 2011 Last updated at 01:42

No 'clear plan' for curbing benefit errors, say MPs

The government has "no clear plan" of action for tackling errors and fraud in the welfare system, MPs have warned.

More than £2bn is being spent on benefit overpayments and no progress has been made in reducing this, the Public Accounts Select Committee said.



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Benefits cheat UK: Court sees a staggering 23 cases of welfare fraud in just ONE DAY

By CLAIRE ELLICOTT
Last updated at 1:46 PM on 5th March 2011

Comments (265)

It could have been any other day at court, except that the stream of people appearing in the dock were all accused of one thing: benefit fraud.

Twenty-three people alleged to have wrongly claimed a quarter of a million pounds between them appeared in one court in a single day.

The astonishing caseload provides a snapshot of benefits Britain.

Prevention

- Use risk score and reason code to assess application against other information sources
- Make decision
- Send letter to inform claimant of outcome
- Amend or stop payment

Cure

- Resource intensive process to identify fraud / error and gather evidence
- Time consuming
- Money flowing outwards
- Recoveries / debt management
- Social impact of overpayments

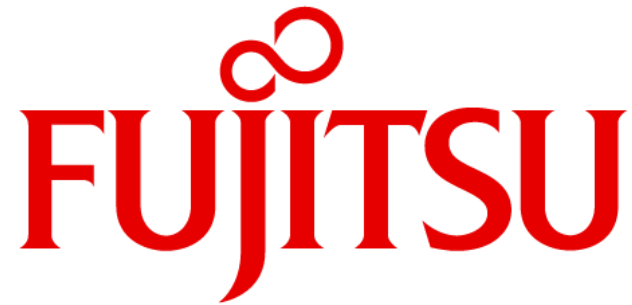
- >£15 million yield delivered in less than 6 months
- Estimated 90% of all fraud and error identified by looking at approx 45% of cases
- Error: Fraud ratio 80: 20 by volume 60:40 by value
- Yield per FTE from risk based sift is more than double that of manual sift and projected to increase to 4x

Our solution is.....

- Proven – delivering results today
- Flexible - A solution that can rapidly be adapted to fit business as usual processes
- Simple - No need to develop links or interfaces to other databases
- Rapid results - We have a framework you can buy this service through without a time (and money) consuming procurement
- Low risk - Payment part success based and part transaction based (transaction cost reducing with volume)
- Ready!

- Multi authority proof of value – at our cost
- Housing benefit and / or housing tenancy

- Come and talk to us at our stand.....



shaping tomorrow with you

Andy Fuller,

Head of Fraud and Error Reduction team

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